



CERTIFICATION SERVICE LEVELS

Greater Manchester Chamber of Commerce is an issuing authority body and leading provider of certification services in the North of England. We can certify a wide range of documents for which we have a formal undertaking in record. For a full list of what documents we can certify, please click [here](#)

The following certification service levels have been designed to provide a simple way for traders and/or their agents to use and choose the right service depending on their turnaround times requirements. Please only follow up on applications which processing times have exceeded the turnaround times in line with the service you or your agent opted for.

Standard service refers to when the Chamber process, certifies and prints out your documents and post them back or you collect them in either of our offices.

Express service refers to the option when you can print the certified documents at the comfort of your own workplace. Please note most countries accept electronic signatures/stamped documents and therefore using express can save you valuable time and money.

For a list of countries for which you can only use the standard option, please click [here](#)

Chamber prints documents for customer via e-cert

- Standard Service 24-48 hrs turnaround
- Priority Standard* 6-12 hrs turnaround

Customer prints documents at their workplace via e-cert (saving time and money in postage)

- Express service: 24-48 hrs turnaround
- Priority Express*: 6-12 hrs turnaround
- Priority Premium* 2 hrs turnaround (Call to arrange - 0161 393 4314 | 489 3170)

Manual Documents produced by customer:

- Manual Service: Post/Delivered 24-48 hrs turnaround
- Walk-in Service: Processed whilst you wait*

Note on Manual Documents

Please note as of 1st April 2023, Greater Manchester Chamber will be switching to plain paper UK Certificates of Origin as part of the government wider digital ambition for a paperless border by 2025, and therefore we will no longer accept manual applications for UK CoOs.

*Pricing

Check our [pricing list](#) for additional fees that apply to our priority, premium and walk-in services