



INTERNATIONAL TRADE SERVICES

EXPORT INFORMATION SHEET



 **WINNER:** EXCELLENCE IN
INTERNATIONAL TRADE SERVICES





FOR MORE INFORMATION:
Visit our website: www.gmchamber.co.uk

CONTACT OUR TEAM:
exportbritain@gmchamber.co.uk 0161 393 4368 / 4369

USEFUL CONTACTS, WEBSITES AND PHONE NUMBERS

Starting to Export - Information regarding EU and Non-EU Countries

- UK Online Information: <https://www.gov.uk/starting-to-export/overview>
- Telephone: 0300 200 3700 HMRC Helpline

Classifying your goods - Tariff Codes and Duties

All UK businesses must declare any imports or exports to HM Revenue and Customs. This is to ensure that any import VAT, duty, excise or levies are collected. It is your responsibility to classify your goods.

- www.gov.uk/trade-tariff
- **HMRC Tariff Query Email:** classification.enquiries@hmrc.gsi.gov.uk
- **European Binding Tariff Information:** http://ec.europa.eu/taxation_customs/dds2/ebti/ebti_home.jsp?Lang=en

Customs and Duties Helpline

- HMRC Telephone: 0300 200 3700
- HMRC Textaphone: 0300 200 3719

TARIC - European Online Database

A multilingual database covering all measures relating to Tariff, Commercial, agricultural legislation and more. It provides a clear view of what you need when importing and exporting

- http://ec.europa.eu/taxation_customs/dds2/taric/taric_consultation.jsp

Market Access Database

Designed for companies who are exporting from the EU, The market access database contains information about import conditions in third world country markets, including:

- Tariffs
- Procedures and Formalities
- Statistics
- Trade Barriers
- SPS: Sanitary and Phytosanitary Issues
- Rules of origin
- Services to SME's

<http://madb.Europa.eu/madb/>

International Trade Regulations

International trade regulations for materials, equipment, goods and appliances, chemicals and pharmaceuticals, aerospace and defence.

- <https://www.gov.uk/government/collections/import-and-export-of-manufactured-goods>

Information on Incoterms

Incoterms layout the responsibilities between the buyer and the seller when shipping goods purchased. For more information visit

- <http://opentoexport.com/article/incoterms-rules-what-are-incoterms/>



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Embargoes and Sanctions

Sanctions and embargoes are political trade restrictions put in place against target countries with the aim of maintaining or restoring international peace and security.

- www.gov.uk/guidance/sanctions-embargoes-and-restrictions

Export Licences

Some products require licenses when exporting. All applications should be sent electronically using SPIRE where the applications are assessed by technical advisers to determine whether or not the goods are controlled.

- www.spire.bis.gov.uk

Export Control Organisation

- www.gov.uk/government/organisations/export-control-organisations

Customs Issues

If you are experiencing difficulties with customs we may be able to connect you to sources to give you advice and support. Please email the Chamber at exportbritain@gmchamber.co.uk with as much information and detail as possible and a member of the team will call you back within 48 hours.

Getting Paid

The Chamber offers various services to help you in regards to getting paid such as Letters of Credit and Credit Export Insurance (ExportSure). However, if you find yourself with difficulties on getting paid or getting the goods you paid for please email us at exportbritain@gmchamber.co.uk and we may be able to provide support through our global business network.

Finding Partner Overseas

If you are looking for overseas buyers, distributors, agents or suppliers, the Chamber can help you by accessing our Global Business Network. To find out more about our overseas partner search facility, please visit: www.gmchamber.co.uk/services/overseas-partner-search-facility/

If you have not found the answer to your query with the information provided above please contact:

- exportbritain@gmchamber.co.uk
- 0161 393 4368/9

For more information on Greater Manchester Chamber's International Services please visit:
<http://www.gmchamber.co.uk/services/international-trade-services>

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