

Terms and conditions for Event bookings

Members may be invited to events organised by us or our partners, to enable members to gain information and make the best use of their membership and networking opportunities. These terms and conditions must be read in conjunction with the [Professional Code](#).

Members can book on events by logging in to the [Members' Area](#).

Bookings will only be confirmed on receipt of a signed booking form or internet booking.

Cancellation policy

All cancellations and transfers must be e-mailed to us at events@gmchamber.co.uk.

Cancellations made 14 or more working days prior to any chargeable event will be refunded in full. Cancellations after that date but up to five or more working days prior to any chargeable event will be charged at full rate although substitute delegates can be arranged. Alternatively, the booking can, subject to availability, be transferred to another event up to the same monetary value. Cancellations made within five working days of an event will not be refunded.

On occasion, events may be subject to alternative cancellation terms. However, these will be clearly outlined at the point of registration for the event.

Where a member books and fails to attend an event, which is free for members to attend, a cost for catering etc is still incurred by us. We reserve the right to charge a no-show fee, the amount of which will vary by event. Should this happen three or more times, we reserve the right to restrict access to these free events.