



The 21st Century
Leadership Company

COVID-19 Review Survey

Coaching Passion and Perspective without Compromise

Strongly Disagree Disagree Slightly Disagree Neither Agree or Disagree Slightly Agree Agree Strongly Agree

Current Status

1	Business targets are being met.								
2	A clear plan has been produced and communicated out to all staff.								
3	The organisation currently holds its desired place in the market.								
4	New ways of working are functioning.								

Current Resources

5	The organisation is stable enough to deal with the financial impacts.								
6	There are enough staff available to work to keep the business running.								
7	Government assistance is accessible and timely.								
8	Adequate supply chains are available.								

Leadership

9	The overall Leadership mindset is positive.								
10	I am aware of both my own emotions and other people's emotions.								
11	I am monitoring my confidence levels and take actions to improve it.								
12	I balance my wellbeing with the demands of the job.								

Skills

13	I have the knowledge to work in the new ways being promoted.								
14	I have the skills needed to do my job.								
15	I can identify the skills needed for the future.								
16	I have enough technical knowledge to allow me to work from home.								

People

17	I have access to enough qualified staff.								
18	Current turnover of staff is manageable.								
19	Levels of engagement in the organisation is adequate.								
20	There is enough focus of the current wellbeing of staff.								

Future Landscape

21	I believe the volume of business after 2020 will recover.								
22	I expect eventually a return to the working practices of 2019.								
23	I envisage a return to our location strategy of 2019.								
24	I believe there will not be a shortage in talent for the future.								

Future Assistance

25	The organisation has the confidence in the banks to provide the right level of support in next 2 years.								
26	The organisation expects sustained government support in 2021.								
27	I am confident that the technology network can assist our future plans.								
28	The organisation will rely on trade and industry groups to support its recovery.								

